

# ECG Excellence

## Quality Policy

The basic orientation of ECG Excellence is to be recognized for quality while introducing a new technology to increase the diagnostic and prognostic value of the electrocardiogram.

This will be achieved through:

- Management of organization, along with established quality objectives and defined responsibilities for their fulfillment.
- Establishing, applying, maintaining and continual improvement of effectiveness of Quality Management System according to ISO 13485:2016.
- Continual enhancement of customers' satisfaction
- Tracking and applying new technologies and educating employees
- Pursuing legal and standard requirements
- Management of medical devices and ensuring the highest standards of device safety
- Careful selection of suppliers
- Commitment to increase quality of our products in order to exceed customers' expectations
- Commitment to quality in every aspect of business processes
- Making continuous improvement a part of every day and every job
- Ensuring that our Policy and Procedure Manuals reflect what we actually do
- Understanding how our jobs fit into the overall flow of work at ECG-Excellence
- Continuously upgrading the Quality Management System

The framework for setting quality objectives is defined in the Quality Manual.

The management representative of ECG Excellence is responsible for communicating the Quality Policy to all persons working for or on behalf of the organization and making it available to the public.